



1. Plan Ahead

Thanksgiving is one of the busiest travel times of the year. Avoid the rush by planning your departure times to miss the heaviest traffic. Generally, roads are busiest the day before Thanksgiving and the Sunday after. Consider traveling early in the morning or late in the evening when traffic is lighter. Download our Tollmate app to help you get to where you're going.

2. TollTag Compatibility

Did you know your TollTag stretches beyond NTTA roads? Your TollTag works on any toll road in Texas, Oklahoma, Kansas and most of Florida, and Colorado. So, if your travels take you out of town, rest assured that your TollTag has you covered.

3. Use Our TollMate App

Maximize your travel efficiency with our TollMate mobile app, available for both iOS and Android devices. TollMate is the perfect travel companion, offering real-time traffic updates, calculating trip costs, and giving you the ability to update your TollTag account on the go.

Keep Your TollTag Account in Good Standing

To avoid any hiccups during your holiday travel, ensure your TollTag account has sufficient funds and your vehicle information is current. Here's a quick checklist:

- Verify your license plate is accurate in <u>our system</u>, especially if you've changed vehicles recently. (Pro tip: Recently sold your vehicle? Make sure you file a <u>Texas Motor Vehicle Transfer Notification</u>).
- Check your account balance and replenish if needed. Remember, keeping a positive balance is the best way to avoid delays and potential fees.
- Update your contact details so we can keep you informed about any changes or updates to your account.

Safety First

As always, your safety is our top priority. Remember to buckle up, observe speed limits, and avoid distracted driving. Let's keep our roads safe for everyone this holiday season. We hope you don't need it, but if you ever find yourself stranded on any NTTA toll road, dial #999 for our Roadside Safety Services help 24/7/365.

6. We're Here to Help

Should you need any assistance, NTTA's customer service teams are available. Contact us through the TollMate app or call our Customer Service Center at 972-818-NTTA(6882) or 817-731-NTTA(6882). We're here to ensure your TollTag account is in tip-top shape for your travels.