

WHAT YOU SHOULD KNOW ABOUT OUR CUSTOMER SERVICE TEAM



As a TollTag customer, you are our top priority, and we are here to help.

Got a ZipCash bill but have a TollTag? Need help with an unpaid invoice? Call us. We love to help!

Our team consistently ranks among the best in the industry with a 95 percent customer satisfaction rating verified by a third-party.

Every month, our dedicated customer service team processes over 240,000 calls and 22,000 walk-ups at our six Customer Service locations. We can help with these questions and so much more:

- How does a TollTag work?
- I sold my vehicle – what should I do with the TollTag?
- Why did I receive a ZipCash bill if I'm a TollTag customer?
- How do I pay a ZipCash bill?

Did you know your TollTag works in other states, including most of Colorado and Florida. Wherever you go with your TollTag, you're our customer and we're always here to help with all your tolling questions – in Texas and beyond.

95%
CUSTOMER
SATISFACTION RATING

