



# TOLLTAG INSIDER



# WE'RE HERE WHEN YOU NEED US THE MOST

## Here's how we've help our thousands of customers

**50,265**  
Calls for Service

Our 24/7/365 Safety Operations Center team of professional dispatchers handled 50,265 calls for service on NTTA's roads in 2023. Remember, if you need help on an NTTA road, dial #999 to reach our safety dispatchers who'll send the help you need safely, quickly and for FREE.

**17:00**  
Average  
Call Time

Being stranded on the side of the road with vehicle trouble can be a scary situation. Our Roadside Safety Services team is committed to getting you on your way as quickly and safely as possible. While you can always reach us by dialing #999, we may also spot you through safety cameras at our Safety Operations Center or while patrolling our roads. From the time we know about you, to the time we get you on your way, we averaged just 17 minutes in 2023!

**10,164**  
Road Debris  
Cleared

Road debris can be a hazard for drivers and our Roadside Safety Services team works 24/7 to proactively remove debris. In fact, our staff cleared 10,164 pieces of left-behind debris from the road last year. Please help our team keep our roads safe by securing your load when you transport any items.

**35,238**  
Motorist Assists

Our Roadside Safety Services team assisted 35,238 customers in 2023, from fixing flat tires, providing jump starts, to offering a gallon of gas among many other ways. Our Roadside Safety Services staff fixed 6,972 tires in 2023.

NTTA's Roadside Safety Services team had a busy year helping keep customers safe by assisting stranded drivers and providing incident response.

We hope you never need us, but if you do, dial #999 for this FREE service 24/7 on any NTTA road.