



December 2023

It's no secret that Texas weather has a mind of its own – if you don't like the weather, just wait a few minutes! This being said – brace yourselves, DFW. Winter in The Lone Star State looks colder than normal this year.

With potential icy conditions on the horizon, we spoke with NTTA's Roadside Safety Services (RSS) team for expert travel tips:

1. Dress the Part

You can't plan when an incident or vehicle malfunction may occur. So, keep a blanket, sweater, hats and gloves in your vehicle just in case. We also suggest hand warmers and an ice scraper!

2. Stay Hydrated

Whether it's 100 degrees out or there's sleet in the forecast, staying hydrated is critical. Keep your car stocked with a couple water bottles or electrolyte drinks just in case. Also, regularly check your vehicle's fluid levels.

3. Dial #999

If you find yourself stranded on an NTTA toll road, immediately dial #999 for our RSS crews. Our team is available 24/7/365, helping stranded customers for free.

4. Extend Your Battery Life

Store a cable and fully charged portable battery in your car. Having a charged phone enables you to communicate efficiently in times of need (and call #999!). The portable battery can make a major difference if your vehicle breaks down and you can't use it as a power source.