

AGENDA
NORTH TEXAS TOLLWAY AUTHORITY
CUSTOMER SERVICE, PROJECTS, AND OPERATIONS COMMITTEE MEETING
BOARD ROOM, SUITE 200
5900 WEST PLANO PARKWAY
PLANO, TEXAS 75093
NOVEMBER 4, 2021
10:00 AM

All items included on this agenda, including those listed for executive session, if any, may be discussed and acted upon by this committee of the North Texas Tollway Authority Board of Directors. Agenda item numbers are assigned for ease of reference and do not necessarily reflect the order of their consideration by the committee. The committee may discuss any agenda item in executive session whenever legally justified under the Texas Open Meetings Act.

1. Call to order and establishment of quorum
2. Public comments not related to specific agenda items
3. Comments and announcements from the Committee Chairman and Board Members
4. Approval of the minutes from October 7, 2021 Customer Service, Projects, and Operations Committee meeting

ACTION ITEMS

5. Request to advertise for the following:
 - A. Dallas North Tollway 4th lane widening from Sam Rayburn Tollway to US 380 for the following:
 1. Construction services
 2. Construction management services
 3. Material testing services
 - B. Construction services for Chisholm Trail Parkway striping project
 - C. Construction services for systemwide raised pavement markers
 - D. Customer billing and notification services and contract extension
6. Vendor selection for the following:
 - A. NTTA website redesign

7. Contract approval for the following:
 - A. IT applications contract extensions and contract award:
 1. Enterprise project delivery system
 2. Facility access and security system
 3. Computed Aided Dispatch software managed services
 - B. IT annual hardware refresh, software maintenance, and license agreements for the following:
 1. Cisco unified computing system hardware replacement
 2. Cisco telephone system enterprise license agreement
 3. PeopleSoft support
 4. Web application firewall
 5. ServiceNow
 6. Veracode
 - C. Construction services for Sam Rayburn Tollway erosion mitigation
8. President George Bush Turnpike wall rehabilitation project:
 - A. Request to advertise for construction services for wall rehabilitation project
 - B. Utility relocation agreement with AT&T Texas
9. EXECUTIVE SESSION – Pursuant to Chapter 551, Subchapter D, Texas Government Code:
10. Adjourn

NOTES

A quorum of the Board of Directors may be present at this meeting for information-gathering purposes. However, Board members that are not committee members will not vote on any committee agenda items.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify the NTTA as far in advance as possible, but no less than 2 days in advance, so that appropriate arrangements can be made. Contact Human Resources by telephone at 214-461-2079 or Relay Texas at 1-800-735-2989; by e-mail at ADA2@ntta.org; or in person at 5900 W. Plano Parkway, Plano, Texas 75093. Additional information about the NTTA is available on the NTTA website at www.ntta.org.

Board members may participate in this meeting via telephone conference call in accordance with Texas Transportation Code Section 366.262. Pursuant to Texas Penal Code Section 30.07, the open carrying of handguns will not be allowed at this meeting.