



NORTH TEXAS TOLLWAY AUTHORITY

5900 W. Plano Parkway, Plano, Texas 75093

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**NTTA TO CLOSE ALL CUSTOMER SERVICE LOCATIONS TO THE PUBLIC**

**PLANO, Texas- March 19, 2020** – The North Texas Tollway Authority (NTTA) is closing all Customer Service locations to the public for in-person transactions to help prevent coronavirus (COVID-19) community spread as of Friday, March 20 at 5 p.m. NTTA’s Dallas location inside the Department of Public Safety Office may close immediately in conjunction with Governor Greg Abbott’s directive to close these state offices. The closures are in effect until further notice.

Customers may continue to contact NTTA by phone: 972-818-NTTA (6882) or 817-731-NTTA (6882). Also, [online access](#) to TollTag or ZipCash accounts is available 24-hours a day.

**NTTA Customer Service Locations Closing:**

**Dallas**

39025 LBJ Service Road  
(Northwest corner of I-20 and I-35E | Located inside the DPS Office)  
Dallas, TX 75232

**Fort Worth**

4825 Overton Ridge Blvd.  
Suite #304  
Fort Worth, Texas 76132

**Grand Prairie**

5244 S State Highway 360  
Suite #384  
Grand Prairie, Texas 75052

**Irving**

5555 President George Bush Turnpike  
Irving, Texas 75038

**Mesquite**

2110 N Galloway Avenue, Suite #120  
Mesquite, TX 75150

**Plano**

5900 W. Plano Parkway  
Plano, TX 75093

**About NTTA**

[The North Texas Tollway Authority](#), a political subdivision of the state of Texas, is authorized to acquire, construct, maintain, repair and operate turnpike projects across the North Texas region. The [nine-member board](#) is

comprised of Chairman John Mahalik; Vice Chairwoman Jane Willard; and Directors Tim Carter, Lynn Gravley, Moji Haddad, Pete Kamp, Marcus Knight, Scott Levine and George "Tex" Quesada.

NTTA is composed of member counties Dallas, Denton, Collin and Tarrant. It also serves Ellis and Johnson counties. NTTA owns and operates the Dallas North Tollway, President George Bush Turnpike, Sam Rayburn Tollway, Addison Airport Toll Tunnel, Lewisville Lake Toll Bridge, Mountain Creek Lake Bridge, Chisholm Trail Parkway, and 360 Tollway. It raises capital for construction projects through the issuance of turnpike revenue bonds. NTTA toll projects are not a part of the state highway system and receive no direct tax funding. Tolls are collected to repay debt and to operate and maintain the roadways.

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