



**NORTH TEXAS TOLLWAY AUTHORITY**  
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## **NTTA CUSTOMER SERVICE CENTER TO CLOSE OVER HOLIDAY WEEKEND FOR UPGRADE**

*Account Management and Payment Systems Unavailable During Closure*

**PLANO, Texas – May 22, 2014** – The North Texas Tollway Authority’s Customer Service Center, TollTag Stores and Administrative Offices will be closed May 24-26 in observance of Memorial Day. The Online Customer Service Center ([www.ntta.org](http://www.ntta.org)) also will be closed to implement a new [monthly, consolidated bill](#) for ZipCash customers.

During the closure, NTTA will be unable to process any customer transactions – including ZipCash payments and TollTag account activations and updates. This includes transactions made at ACE Cash Express locations, Regional TollTag Partner locations and through NTTA’s mobile app, Tollmate.

Customers with ZipCash invoice due dates that fall during the system closure will not be assessed late or administrative fees if the invoice is paid by May 29, which is when all tolls and transactions from the closure period will be processed.

We apologize for any inconvenience as we work to enhance our system for a better customer experience. If you have any questions, please call our Customer Service Center at 972-818-NTTA (6882).

### **About the NTTA**

The North Texas Tollway Authority, a political subdivision of the state of Texas, is authorized to acquire, construct, maintain, repair and operate turnpike projects in the north Texas region. The [nine-member board](#) is comprised of Chairman Kenneth Barr; Vice Chairman Bill Moore; and Directors William D. Elliott, Matrice Ellis-Kirk, Mojoy Haddad, Gary Kloepper, Michael Nowels, George “Tex” Quesada and Jane Willard.

NTTA serves Collin, Dallas, Denton, Tarrant and Johnson counties and owns and operates the Dallas North Tollway, President George Bush Turnpike, Sam Rayburn Tollway, Addison Airport Toll Tunnel, Lewisville Lake Toll Bridge, the Mountain Creek Lake Bridge and the Chisholm Trail Parkway. NTTA is able to raise capital for construction projects through the issuance of turnpike revenue bonds. NTTA toll projects are not a part of the state highway system and receive no direct tax funding. Tolls are collected to repay debt and to operate and maintain the roadways.

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