



estimated Time of arrival

**Learn about the  
new, easier ZipCash  
process...**

**Avoid fees  
& fines.**





## What is ZipCash?

ZipCash is the NTTA's pay-by-invoice option developed to replace cash collection. ZipCash customers are billed at a 50 percent higher rate than TollTag users to reflect the cost of processing and collection.





# Avoid fees. Avoid notices. Avoid the hassle.

**...by simply opening a TollTag account.**

Enjoy the great benefits a TollTag has to offer:

- » Financial savings
- » Easy billing while driving on other tollways in Texas
- » Convenient account management
- » Ability to pass-through and park at D/FW International and Dallas Love Field airports
- » Discounted pass-through and terminal parking rates at D/FW International Airport

## ZipCash Billing Process Changes

Under Senate Bill 469, when a customer fails to pay a ZipCash invoice after 30 days, the NNTA issues a "First Notice of Nonpayment" with an additional 30 days to pay the tolls plus an \$8 administrative fee per invoice. Under the previous system, the NNTA issued a "Late Notice" with 15 additional days to pay tolls, plus a \$2.50 late fee.

Failure to pay the "First Notice of Nonpayment" will result in the issuance of a "Second Notice of Nonpayment," in which the customer will be responsible for all tolls, the previous \$8 administrative fee per invoice, and an additional administrative fee of \$6.60 per unpaid toll (not to exceed \$200). Previously, failure to pay the "Late Notice" resulted in the issuance of a "Violation Notice" for all tolls, and additional administrative fees of \$25 per unpaid toll, which would be reduced if the customer paid within 30 days.

**TO ZIPCASH CUSTOMERS WHO RECEIVED NOTICES PRIOR TO SEPTEMBER 1, 2011:** You are still responsible for paying ZipCash invoices and all notices under the old NNTA collection process. Senate Bill 469 does not affect tolls and related fees assessed prior to September 1, 2011.



Save  
money,  
get a  
TollTag.

# TollTag, It's It!



Sign up for your TollTag account today and **transform the way you drive and live.**

## ZipCash Billing Cycle

**Effective Sept. 1, 2011** NTTA's ZipCash billing process changed pursuant to SB 469. The administrative fees for each nonpayment notice are listed below.

### ZipCash Invoice

30 days to pay



No fees, but ZipCash tolls at 50% higher toll rate reflecting the higher cost of processing

### 1st Notice of Nonpayment

30 days to pay



ZipCash tolls + \$8.00 administrative fee per notice

### 2nd Notice of Nonpayment

30 days to pay



All ZipCash tolls and fee listed above + additional admin. fee of \$6.60 per unpaid toll

### 3rd Notice of Nonpayment

30 days to pay

All ZipCash tolls and fees listed above + collection service fee

### Collection Service

All ZipCash tolls, administrative fees and collection service fee

### DPS Citations/JP Courts

All ZipCash tolls and fees listed above + any court costs & fines as provided by law

# Escalation Process

1



ZipCash Notice

2



First Notice of  
Nonpayment

3



Second Notice of  
Nonpayment

4



Collections

5



Citation/Court

6



Failure to Appear in  
Court - Warrant

7



Failure to Respond  
to Warrant - Jail

## How to Pay for ZipCash Transactions

Pay Online | [www.NTTA.org](http://www.NTTA.org)

Pay by Phone | 972-818-NTTA (6882)

To pay online or by phone, the account ID or invoice ID and license plate number are required. You can also pay at ACE Cash Express locations.

## Frequently Asked Question

**How are ZipCash transactions accounted for?**

If a vehicle does not have a TollTag, overhead cameras take a photo of the car's license plate, and a ZipCash invoice is sent to the vehicle's registered owner. Payment of the invoice is required within 30 days.

**TollTag Locations:** Main Office - 5900 West Plano Parkway, Plano, Texas 75093 | ACE Cash Express - Regional TollTag Partners

# How to contact us

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[www.NTTA.org](http://www.NTTA.org)

Customer Service 972-818-NTTA (6882)

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*NORTH TEXAS TOLLWAY AUTHORITY*

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**Monday – Friday:** 7:00 a.m. – 7:00 p.m.

**Saturday:** 9:00 a.m. – 5:30 p.m.

5900 W. Plano Parkway | Plano, Texas 75093